

Lex Postma

“just make great products for people”



Personalia

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Birth September 28th, 1991, in Rijswijk

Website lexpostma.me • includes portfolio and more about me

Employment

Future *Interaction Designer at Apple*

One can dream, right?

Jul 2017 - now **(Medior) Interaction Designer at Hoppinger**

Full-service internet agency in Rotterdam. Designing interactive prototypes and wireframes of websites and apps, based on user research with empathy mapping, personas and customer journeys. Working on data visualisations, UX, workflows, and customer-environments. Quickly grew from junior to medior, taking on extra responsibilities as Lead Design on large, complex projects. Experience with working agile in a scrum team, in direct contact with product owners, project managers and developers. Able to translate the complexity and represent the end-user to all involved disciplines.

Feb 2008 - now **Apple support**

Support in managing and configuring Apple devices for consumers and self-employed entrepreneurs. Advising on Apple and tech related topics. Support and guidance in switching to Mac, iPhone and iPad.

Jan 2010 - Feb 2016 **Service employee at an Apple Authorised Service Provider**

Apple Authorised Service Provider in The Hague. Intake of defect machines and doing both software and hardware repairs. Helping customers solve their technical problems. Sales of new products.

Feb 2015 - Dec 2015 **Interaction Designer at The Incredible Machine**

Strategic design agency in Rotterdam. Graduating on product service system “Mesh” for sharing platform Peerby. After graduating I continued as freelancer, building a prototype of an Internet connected scale for the distribution centers of RechtstreeX.

Sep 2009 - Jun 2013 **Translator for international software developers**

Localising Mac and iOS apps from English to Dutch. Instacast and BusyCal, among others.

2007 **Childhood jobs**

Assembling IKEA furniture. Delivering morning newspapers De Telegraaf and Financieel Dagblad, local newspaper Groot Rijswijk and advertisement magazines in two districts.

Education

- 2013 - 2015** **Master Design for Interaction at Delft University of Technology**
Human-centred design, focusing on the user and his/her experience and expectations. With creative, hands-on and inspiring electives and some very in-depth and instructive projects.
- 2009 - 2013** **Bachelor Industrial Design Engineering at Delft University of Technology**
Designing products with a broad focus on mechanics, engineering, materials, ergonomics, business analysis, marketing, cost analysis, production techniques, aesthetics and user experience. The program included a variety of projects for different companies.
- 2003 - 2009** **VWO at IMC Rijswijk and Zandvliet College The Hague**
Atheneum with Science and Engineering profile and elective Visual Arts.
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Skills

- Languages** Dutch mother tongue
 English excellent
- Prototyping** Making physical and digital prototypes and mockups. Experience with 3D printing, laser cutting, vacuum forming etc. Also able to program with Arduino and Raspberry Pi.
- Product design** Designing and/or improving big and small physical products, services and apps.
- Graphic design** Logos and corporate identities, presentations and reports and (app) icons.
- Presenting** Presenting projects and designs for big and small audiences. Clean, animated presentation slides. I always aim for and build up to a surprise effect.
- Video editing** Directing and editing of product concept videos.
- Software** Expert with macOS • iOS • iWork and Microsoft Office • Sketch • Axure
 Good with Adobe Creative Suite • SolidWorks • Final Cut Pro
- Development** Good with Arduino • HTML and CSS • PHP and MySQL
 Beginner with Python • Swift
- Certification** Apple Product Professional, certified by Apple in 2011, 2012 and 2015
 Simplicate Master, certified by Simplicate in 2018
- Softskills** Perfectionist, curious, efficient, goal oriented, analytical, quick learner, getting my hands dirty, technical insight, and a good listener.
- Driver's license** B (car)
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Interests

- General** Everything Apple, designing and developing websites and native apps, tinkering with home automation, LEGO and Raspberry Pi's, being the handyman for everyone's DIY projects, and enjoying tech podcasts and deep house beats.
- Sport** Running and basketball. Participate monthly in running events, mainly 10K and 21K. Played in a basketball team for 7 years.